



Patient Travel Information – Returning home from hospital

As a patient at West Moreton Hospital and Health Service there are some important things you need to know about your travel home from hospital.

Although you may have arrived at hospital via the Queensland Ambulance Service, you may not be eligible to return home the same way after receiving treatment.

It is important that you are prepared to make arrangements for your travel home, either with family and friends or via public transport.

In some situations where there are medical reasons for providing transport assistance, medical officers will assess each application and if approved, arrangements for travel will be made by our Travel Hub.

Taxi vouchers will not be provided except in limited circumstances.

If you require guidance or assistance please speak with your treating team at any time during your stay. Staff will be able to provide you with information on how you can arrange your travel home.



Checklist

Please try to bring the following items with you:

- comfortable shoes and clothes to travel home
- money or access to money for travel home via public transport or taxi
- your Medicare card and Department of Veteran Affairs card (if applicable)
- contact details for family and friends who may be able to assist with your travel home arrangements
- contact details for other community transport providers.

Contact us

To speak with someone regarding patient travel at West Moreton Hospital and Health Service you can call (07) 3810 1456 or email NSU_admin_staff@health.qld.gov.au.

